



**Delmarva811**  
**UTILITIES SERVICE PROTECTION**  
**CENTER OF DELMARVA, INC**  
[www.delmarva811.com](http://www.delmarva811.com)



## **GENERAL MEMBERSHIP MEETING MINUTES**

Choptank Electric Coop  
24820 Meeting House Rd.  
Denton, MD 21629

**FEBRUARY 20, 2025**

Prepared by Jesse Sapp (Board Secretary)

***Our mission is to assist excavators, facility owners and the public in the prevention of underground damages, service outages, personal injury and their associated repercussions through education and the promotion of the one call system.***

### **APPROVED COPY**

#### **CALL TO ORDER, WELCOME AND INTRODUCTIONS**

- President J. Lyon called the meeting to order at 9:01 AM.
- Nathan from Choptank Electric Cooperative gave a safety briefing about Safety Cloud Technology, which when you engage the safety toggle (which can be tied into when you turn your emergency strobes on) it will automatically add a pin to Waze, Google Maps and Apple Maps to alert drivers on that road who are using one of those applications that there is construction going on near the road. It reduces hard braking needs and other related incidents. HAAS was the company mentioned who provides the technology, and the cost is based upon the fleet size. You can see the video played during the meeting on YouTube using this link [Transform Work Zone Safety with Safety Cloud® by HAAS Alert](#)
- Delmarva811's Mission Statement was reviewed by the President.
- The meeting agenda was presented.
- Introductions were made by all attendees. Virtual attendees were asked to enter name, company name, & contact information in the Teams chat.
- Meeting attendance included 39 participants in person and virtually.
- A motion to approve the meeting minutes dated January 16, 2024 was made by B. Ebaugh. The motion was seconded by E. Cimo. The motion carried.

#### **ITICnxt – DIGITAL TICKET PROCESSING (PROFESSIONAL EXCAVATORS)**

- ITIC 2.0 has been retired as of 4/1/2024. J. Lyon gave presentation/overview. Delmarva811 provides monthly ITICnxt virtual trainings. S. Sullivan provided dates for upcoming virtual trainings opportunities (3/6/25, 4/10/25 and 5/1/25 at 2:00 PM). Excavators are encouraged to use online system. Visit [www.Delmarva811.com](http://www.Delmarva811.com) to pre-register for these training classes and review the many resources offered. There is a Google registration. Register a minimum of two business days ahead for these free training. Interactive online training is available through the website along with several YouTube videos on how to use the system. The demo/sandbox site is still available. There is a link directly to the calendar to know when upcoming trainings are occurring.

Online resources are available 24/7. Reach out to S. Sullivan via email ([ssullivan@missutility.net](mailto:ssullivan@missutility.net)) with questions.

### EXCAVATOR/MEMBER/LOCATING CONCERNS

- M. Wright asked a question about licensing for a new locating company on the private side. J. Lyon responded and was unaware of a specific license required. It was discussed to take the Staking University course as a source to increase knowledge.
- J. Sapp brought up a question for DE and MD law/code if there is anything restricting a contractor from bringing their own paint to “freshen” up locate marks. The understanding of the group was that is should be discouraged but there is not anything in the law saying that they can’t do that.
- J. Lyon mentioned that R. Lewis asked a question about some municipalities requiring individual business licenses with the town to perform work in the town. Others around the room mentioned having to have a separate business license for the towns of Harrington, Milton, Camden and Middletown.
- C. Neat from Royal Cable brought up that USIC is marking electric lines late by up to 12 days. B. Peters brought up that Delmarva Power is working with them to bring everyone up to speed and help catch up on late tickets.
- R. DiChristofaro gave a general update that as it begins to warm up, volume of tickets will begin to increase. He advised to please start preparing for increased construction activity.

### DAMAGE REPORT – JANUARY 2025

J. Lyon presented on the reports.

Percentage Reporting by Membership;

DE = 16%                      MD = 14%

Percentage of Reporting Transmitted Tickets;

DE = 28% (84,892 sent & 24,076 reported on)

MD = 23% (31,639 sent & 7,184 reported on)

Root Causes;

	Mains/Services	No Call/Tkt	Hit Marked Line	Locate Issue	Other	Unknown
DE	6/17	6	10	3	4	0
MD	5/8	3	7	2	1	0

Damage Per 1000 Rate (Reported Tickets)

DE = 0.96

MD = 1.81

Damage Per 1000 Rate (Outgoing Tickets)

DE = 0.27

MD = 0.41

Please contact R. Lewis to learn more about damage and non-damage data reporting or for report questions, [rilewis@kleinfelder.com](mailto:rilewis@kleinfelder.com). If zero damages, please report still.

Please remember that all gas damages need to be reported. Any other utility damages over \$3,000 need to be reported.

### **CALL CENTER TICKET VOLUME REPORT – JANUARY 2025**

Reported by J. Lyon

Incoming Delmarva = 21,421 tickets	2024-2025 YTD % change = 3.558%
Outgoing Delmarva = 116,531 tickets	2024-2025 YTD % change = 3,972%

Internet Ticket Processing  
ITIC = 90%

ITIC Lite (homeowners) = 34%

### **PUBLIC AWARENESS COMMITTEE REPORT**

Reported by J. Lyon

- Delaware Rural Water Show at Harrington Raceway and Casino at the end of February

### **OTHER COMMITTEE REPORTS**

- PSC
  - L. Padgett from DE PSC has been tracking submitted damages and provided a report for the group.
    - Excavation damages in Delaware for January totaled \$63,800 in estimated repair costs
  - Underground Utility Damage Prevention Events
    - DE State Fire School 4/12/25 – 2311 McArthur Dr New Castle DE 19720
    - DE State Fire School 5/10/25 – 1461 Chestnut Grove Rd Dover DE 19904
    - DE State Fire School 5/3/25 – 22705 Park Ave Georgetown de 19947

### **OLD BUSINESS**

None

### **NEW BUSINESS**

None

There being no other business brought before the board or committee, a motion was made to adjourn the meeting by B. Ebaugh. It was seconded by E. Cimo. The motion carried. The meeting adjourned at 10:02 AM.

The next hybrid General Membership meeting date is planned for March 20, 2025 at 9:00 AM.

Delaware Contractors Association  
527 Stanton Christiana Rd.  
Newark, DE 19713

A virtual link will be emailed in advance of the meeting date for those who prefer this meeting option.

[www.delmarva811.com](http://www.delmarva811.com) for event/meeting dates and related Board & Call Center information.

<https://www.facebook.com/missutilitydelmarva> for educational & information posts - please share us!

*Below is the list of meeting attendees.*

FEBRUARY 20TH, 2025			Delmarva811 UTILITIES SERVICE PROTECTION CENTER OF DELMARVA, INC <a href="http://www.delmarva811.com">www.delmarva811.com</a>			SIGN-IN SHEET	
LAST NAME	FIRST NAME	TITLE	COMPANY NAME	PHONE #	EMAIL ADDRESS	ATTENDANCE	
AL-CHOKHACHY	CHRISTOPHER	BOARD MEMBER	VERIZON	215-394-7277	CHRISTOPHERALCHOKHACHY@VERIZON.COM	X	
ARROYO	JENN	GENERAL MANAGER	ONE CALL CONCEPTS	410-712-0056	JENNIFER@OCCINC.COM	X	
BATZE	DAN	REGIONAL MANAGER	DANELLA	302-893-1253	DBATZE@DANELLA.COM	X	
BELTRAN	DANIEL	DAMAGE PREVENTION INVESTIGATOR	DELMARVA POWER	609-805-7337	DANIEL_BELTRAN@EXELONCORP.COM	X	
BRUST	BOB		DANELLA		bbrust@danella.com	X	
BURKE	CODY	LOCATOR	CHESAPEAKE UTILITIES		CBURKE@CHPK.COM	X	
CAHALL	BEN	BOARD MEMBER	EASTON UTILITIES	410-200-8274	BCAHALL@EUCMAIL.COM	X	
CARTER	MATT	T2 ENGINEER	DELAWARE T2 CENTER	302-831-7236	MATHEU@UDEL.EDU	X	
CIMO	ERIC	BOARD TREASURER	DELDOT	302-760-2642	ERIC.CIMO@DELAWARE.GOV	X	
COLLISON	GALEN	DAMAGE INVESTIGATOR	DELMARVA POWER	403-786-5033	GALEN_COLLISON@EXELON.COM	X	
DETHLEFS	PHILIP	DAMAGE PREVENTION COORDINATOR	GLOFIBER		philip.dethlefs@emp.shenteI.com	X	
DICHRISTOFARO	RYAN	BOARD MEMBER	BRANDYWINE CONSTRUCTION (BCCI)		RDICHRIS@BCCICO.COM	X	
DURHAM	CLINTON	LOCATE SUPERVISOR	KLEINFELDER ENGINEERING	302-943-4958	CDURHAM@KLEINFELDER.COM	X	
EBAUGH	BRAD	BOARD PAST PRESIDENT	RETIRED		BEBAUGH75@COMCAST.NET	X	
ERICKSEN	WAYNE	PIPELINE SERVICE MANAGER	DE PSC	320-736-7526	WAYNE_ERICKSEN@DELAWARE.GOV	X	
HARRIS	JESSICA		SPECTRUM		jessica.harris@spectrum-1.com	X	
JACKSON	FORREST		DELAWARE ELECTRIC COOPERATIVE		FJACKSON@DELAWARE.COOP	X	
JUMP	ROBERT	SYSTEM OPERATOR	CHOPTANK ELECTRIC	410-479-8648	ROBJ@CHOPTANKELECTRIC.COOP	X	
LEE	MALCOM	DAMAGE PREVENTION INVESTIGATOR	DELMARVA POWER	732-750-4666	MALCOM.LEE@EXELONCORP.COM	X	
LEWIS	RICHARD	BOARD CO-VP	KLEINFELDER ENGINEERING	302-423-2586	RILEWIS@KLEINFELDER.COM	X	
LYON	JASON	BOARD PRESIDENT	CITY OF DOVER	302-736-7025	JLYON@DOVER.DE.US	X	
MASONE-DAVIS	SHELLY	BUSINESS DEVELOPMENT	ECOTECH HYDRO EX/LOC	443-534-6276	SHELLY@GOCOTEC.COM	X	
MCELWEE	MICKEY	BOARD MEMBER	RETIRED	302-438-1498	MCELWEE@COMCAST.NET	X	
MCRAE	KNOL	NEW CASTLE CONST. SPEC.	COMCAST	302-275-7262	KNOL_MCRAE@CABLE.COMCAST.COM	X	
MUNN	YANNICK	DAMAGE PREVENTION INVESTIGATOR	DELMARVA POWER	609-576-5887	YANNICK_MUNN@EXELONCORP.COM	X	
MYERS	CJ	BOARD CO-VP	DELAWARE ELECTRIC COOPERATIVE	302-270-3554	CMYERS@DELAWARE.COOP	X	
NEAT	CRAIG	UNDERGROUND COORDINATOR	ROYAL CABLE		CRAIG_NEAT@ROYALCABLE.COM	X	
NOTARANGELO	JOHN			610-842-9398	JOHNNOTARANGELO@ALLTECHCOMM.NET	X	
PADGETT	LORRAINE	EXCAVATION DAMAGES	DE PSC		lorraine.padgett@delaware.gov	X	
PARRISH	WYATT	ENGINEER	COMCAST	484-368-4391	WYATT_PARRISH@CABLE.COMCAST.COM	X	
PAYNE	KEN	BOARD MEMBER	ANCHOR CONSTRUCTION	202-821-7430	KPAYNE@ANCHORCONSTR.COM	X	
PETERS	BYRON	BOARD MEMBER	DELMARVA POWER	443-762-0723	BYRON_PETERS@EXELONCORP.COM	X	
PETRO	MIKE	Supervisor	ARTESIAN WATER	302-420-7969	MPETRO@ARTESIANWATER.COM	X	
JSAPP	JESSE	BOARD SECRETARY	CHESAPEAKE UTILITIES	302-382-2415	JSAPP@CHPK.COM	X	
SHIFFLETT	KATE		ROYAL CABLE		kate.shifflett@royalcable.com	X	
STERLING	KIP	LOCATE SUPERVISOR	KLEINFELDER ENGINEERING		KSTERLING@KLEINFELDER.COM	X	
WRIGHT	MATT		MR WRIGHT CONSTRUCTION	610-283-8728	MFWRIGHTCONTRACTINGLLC@GMAIL.COM	X	
ZIMMERMAN	THOMAS		SPECTRUM		thomas.zimmerman@spectrum-1.com	X	
	NATE	SAFETY & COMPLIANCE	CHOPTANK ELECTRIC			X	