



“Miss Utility” of Delmarva

UTILITIES SERVICE PROTECTION
CENTER OF DELMARVA, INC



GENERAL MEMBERSHIP MEETING MINUTES HYBRID MEETING (Dover, DE)

May 19, 2022

Prepared by Dora Parks (Secretary)

President’s statement, J. Lyon informed the membership that Tony Gersitz is having health issues resulting in being hospitalized recently. S. Keyser’s father-in-law passed away.

J. Lyon stated the mission of Miss Utility of Delmarva and provided an overview of the meeting agenda.

CALL TO ORDER AND INTRODUCTIONS

- J. Lyon (President) called the meeting to order at 9:04am.
- Attendance, 27 attendees signed into the virtual meeting.
- Introductions were made by all attendees.
- A motion to approve the meeting minutes dated April 21, 2022 was made by E. Cimo, seconded by R. Lewis, motion carried.

PRESENTATIONS

ITIC PROFILES; S. Sullivan (OCC) presented on ITIC ‘Profiles’ creation and benefits. ITIC (Internet Ticketing) provides a user a short cut for ticket processing/creation titled, ‘Profiles’. This feature (when created in advance) will auto fill many of the text ticket fields with one click on the association ‘Profile’ label or name. Once populated, any of the profile ticket fields can be changed for that particular ticket. Please note, the EXTENT OF WORK field is not a Profile field; this ticket field is populated based on the mapping tools selected and the ticket mapping created by the user.

The user can name each profile created for quick access when processing a ticket and fill-in as many offered profile fields as the user desires. This tool is useful when multiple tickets are processed with many of the ticket fields containing the same information. Susan also stated that this would be the last ITIC presentation unless requested by the Delmarva board.

Regarding ITICnxt, beta testers are needed for the Delmarva territory, please contact Susan directly for questions and sign up information, ssullivan@missutility.net

MD TITLE 12 STATE LAW CHANGES; J. Barron (MD Authority, ED) presented the following information regarding the newest law change affecting the ticket’s work to begin start date. ***Please note, lower case sections relate to previous law and upper case sections relate to new HB 994 and SB 789 passed law.***

MD - HB 994 & SB 789

Select Start Work Date Legislation

Changes to §12–124 & §12–126

The following changes were passed during the 2022 Legislation Session, signed by the Governor on Monday, May 16, 2022, and will become law on June 1, 2022.

§12–124. – Notice to One-Call System

- (a) “Before performing an excavation or demolition in the State: a person:
- (1) shall initiate a ticket request by notifying the one-call system serving the geographic area where the excavation or demolition is to be performed;
 - (2) **SHALL SELECT A START WORK DATE THAT COMMENCES:**
 - (i) **NOT SOONER THAN 3 BUSINESS DAYS AFTER THE TICKET IS INITIATED.**
 - And
 - (ii) **NOT LATER THAN 12 BUSINESS DAYS AFTER THE TICKET IS INITIATED:”**

(c) (i) **“THE TICKET SHALL INCLUDE A RESPONSE DATE AND TIME FOR THE OWNER-MEMBERS OR THEIR CONTRACT LOCATORS THAT CORRESPONDS WITH THE START WORK DATE SELECTED BY THE PERSON WHO INITIATED THE TICKET.**

(ii) A ticket is valid for 12 business days after the **SELECTED START WORK DATE** on **A** ticket **THAT** is transmitted by the one-call system to the owner-member **OR THEIR CONTRACT LOCATOR.”**

§12–126. – Marking Requirements

- (c) “Except as provided in subsection (d) {Code 5} of this section, within 2 business days after the day on which a ticket is transferred to an owner-member **OR BEFORE THE SELECTED START WORK DATE**, the owner-member or is contractor shall:”
- (1) “mark the location of the owner-member’s underground facility...” or
 - (2) “report...that the owner-member has no underground facilities in the vicinity...”.

§12–124. – Notice to One-Call System

- (b) “Notice provided to a one-call system under subsection (a) of this section shall indicate:
- (3) the type **AND EXTENT** of work to be performed in connection with the proposed excavation or demolition...”

§12–101. – Definitions

(n) “Extent of work” means a clear and concise description of work to be done at a property, including the property address or specific distance and direction from a specified point, not to exceed 1,320 feet, that completely depicts the scope of work and that the excavator can complete within the designated life of the ticket.”

J. Barron noted the MD Authority can only enforce Part 4, sections 120-130. With the addition of the **Extent of Work** definition and that this term was codified in 12-124, *Extent of Work* violations are now enforceable by the MD Authority.

J. Barron addressed many questions regarding this latest addition to MD law and stated copies of the bill will be posted on the MD Authority website (www.mddpa.org) It was noted that excavators have a responsibility under MD law for marked utilities/facilities. Locate delays (Ticket Check 24 & 48 hours) still apply.

J. Arroyo (OCC, GM) stated the ability to select the excavator's work start date will be implemented for ticket processing about June 1st with a confirmation notice being delivered to MD call center stakeholders.

The Delmarva board will monitor this newest MD law requirement collecting stakeholder pros and cons to determine changes (if any) are needed to the current Delaware law, Title 26.

EXCAVATOR/MEMBER/LOCATING CONCERNS

- E. Cimo mentioned changes to Buy America. Utility companies need to be aware that it is more than just steel & iron products. Effects any work where Federal funds are involved.
- T. Matich asked about ticket life responsibilities regarding mark maintenance.
- R. Lewis reported SMI services is a company installing silt fences and not processing tickets for member notification of their work. They have hit two different gas lines within the past few weeks. There has been educational outreach to this company, R. Lewis stated more is needed. SMI is performing work in Kent and Sussex County and seems to perform work for home builders. J. Barron reported that MD has received NPV's for this same company resulting in fines and training of MD law.
- A Century Engineering employee was struck by vehicle on Rt. 141 while working. R. Lewis reminded folks to be cautious, do not assume drivers are aware of excavators and locators working in the roadway areas, be safe.

DAMAGE REPORT for April 2022

Member District Damage Response;

DE = 18 members MD = 13 members

Percentage of Transmitted Tickets Providing Damage Data

DE = 21.44% MD = 10.92%

Root Causes;

	Mains/Services	No Call/Tkt	Hit Marked Line	Locate Issue	Other
DE	20	7	6	3	4
MD	7	3	1	3	0

Note: R. Lewis to correct root cause data.

R. Lewis reported University of Delaware is a new reporting member. It would be advantageous if Comcast, Verizon, Mediacom and Breezeline/Atlantic Broadband participated in damage reporting data to better measure Delmarva's success with outreach campaigns and resources.

Please contact Ricky Lewis for any reporting questions, rlewis@centuryeng.com

W. Erickson asked if we were able to resolve issues with last year's damage reporting. R. Lewis responded we have not been able to obtain the data, to date. PSC is also having an issue with software updates related to tracking information that comes from website and the ability to report on the info. Issues are being reviewed by the PSC.

CALL CENTER TICKET VOLUME REPORT- April 2022

Incoming Delmarva 20,185 tickets	2021-2022 YTD % change = -0.104%
Outgoing Delmarva 110,570 tickets	2021-2022 YTD % change = -7.296%

Incoming Tickets

Delaware = 14,149

Eastern Shore MD = 6,036

Outgoing Tickets

Delaware = 83,706

Eastern Shore MD = 26,864

Internet Ticket Processing

ITIC = 82%

ITIC Lite = 34%

Monthly Service Factors

TSA/87% Abandonment/4.09% ASA/9seconds

PUBLIC OUTREACH COMMITTEE REPORT

2022 Events - Completed

- Rural Water Conference, Feb. 21-22 in Harrington, DE (R. Lewis & CJ Myers)
- IR-Global Excavator Safety Conference, March 1-3, Phoenix, AZ (M. McElwee)
- Milton, St. Patricks Parade, March 13 - Miss Utility of Delmarva float (R. Cleveland)
- CGA Conference and Expo, April 4-8, Anaheim, CA
- Earth Day, April 23, Fordham & Dominion Brewery in Dover, DE (R.Lewis & CJ Myers)

2022 Events - Planned

- MD Municipal League (MML) Conference, June 12-14, Ocean City, MD
- Fireman's Conference, June 18-20, Convention Center, Ocean City, MD
- Wyoming Peach Festival, August 6,
- 811 5-K Race Charity Event, August 11 at 6:30pm, Lewis, DE
- MD Association of Counties (MACO), August 17-19 Ocean City, MD
- Middletown Peach Festival, August 22
- Touch-A-Truck, Oct. 1, Berlin, MD
- GCDPTC, Oct 25-28, Ocean City, MD. Information at, www.missutilityconference.com

2022 Outreach

- Carvertise, all Delmarva counties exposed to the Carvertise damage prevention message.
- Restaurants in the Sussex area promoting the safety message using restaurant placemats. A one year promotion.
- Shore Home & Garden, working on July issue to highlight August 811 Day 5K charity race
- Scoop Newsletter - Spring Edition Highlights Include;
 - o President's Message
 - o Locator Achievement Awards
 - o Meet Dora Parks
 - o Law Change Broadcast
 - o Meet the new Board Members
 - o Digging Safe Awareness
 - o Spring Reminders & Safety Tips
 - o Member, Damage Reporting
- ITY Damage Prevention Awareness campaign (February-May) safety ads via digital, Spotify and Miss Utility of Delmarva FB. Campaign report to be reviewed in June at Board meeting.

CJ Myers stated the Earth Day event was a success, attendees appreciated the basil plant as a reminder of the important safety message; 'CALL BEFORE YOU DIG'. The newly wrapped damage prevention trailer was on display providing education to by-standers. R. Lewis and CJ Myers supported this event.

New outreach inventory;

- Basil plant in small bucket with seed packet and dirt for planting
- Sand buckets with shovels for summer give-a-ways

- Collapsible dog bowls to correspond to the ITY safety message using a dog

Plans are underway for the annual 811 5K Charity walk/run being held in Lewis at the American Legion post. New day and time; race starting at 6:30pm on Thursday 8/11/22. Kona snow ball/ice truck will be on hand in addition to a food truck. Event sponsorships have been emailed; to date, DPL and OCC are Gold sponsors. Proceeds will support the Delaware Habitat for Humanity. S. Keyser (committee chair) asked all attendees to consider supporting this worthy charity event.

Rally for our First Responders were the recipients of a charity outdoor event at Hudson Fields in Milton, DE on May 15th. The ticketed event included live music, tons of food trucks, responder demonstrations, beer/spirits and local vendors. D. Parks requested the committee to consider participating and/or sponsoring this event in 2023, having exposure to not only our partners in damage prevention and response but also to the hundreds of families in attendance.

GCDPTC is scheduled for October 25 - 28th in Ocean City, MD. Registration information is now available with conference discounts for returning attendees and early bird registrations. Sponsorship and vendors interest has been encouraging to date. For full conference information, please visit, www.missutilityconference.com.

ANNUAL LOCATOR RECOGNITION AWARDS

Twenty-eight locators were honored on April 29th for their participation and commitment to damage prevention and safety during a banquet at Harrington Casino that included their guest and members of Miss Utility and the Awards committee. This year's locators were awarded with a custom casual jacket, certificate and \$50.00 in addition to a delectable dinner with their guest. Awarded locators from 2019 and 2020 were also invited to the banquet since Covid-19 did not allow for gatherings. The banquet guest speaker was, Greg Starheim, President and CEO of Delaware Electric Cooperative who provided an inspiring message regarding damage prevention and commitment to the cause of safety. A big thanks to Richard Maloof for being our photographer, the committee appreciates your talents and time!

LAW UPDATES

Maryland - Title 12 law to include law changes effective March 11, 2021 can be viewed at; <https://www.missutilitydelmarva.com/resources/laws/>

Please visit the Maryland Authority website at www.mddpa.org to file a Title 12, Notice of Probable Violation (NPV) and review resources.

Delaware - Damages and violations of the Underground Utility Damage and Safety Act can be submitted at; <https://dep.sc.delaware.gov/>

NEW BUSINESS

R. Cleveland (Chesapeake Utilities) provided oversight information based on his recent trip to Florida. The state is trying to strengthen their law adherence via an enforcement component, looking to hold folks more accountable for their violations regarding Damage Prevention State Law. The Fire Marshal's office may be the enforcement entity for Florida. Richard will keep everyone updated.

There being no other business brought before the board or committee, a motion was made to adjourn the meeting by E. Cimo and seconded by, S. Keyser, motion carried at 10:28 am.

Next General Membership meeting date: June 16, 2022 at 9:00am, venue to be determined.

**Please visit www.missutilitydelmarva.com for event/meeting dates and information.*

LAST	FIRST	TITLE	COMPANY	CONTACT	EMAIL
Arroyo	Jen	General Manager	OCC	410-712-0056	jennifer@occinc.com
Barron	Jim	Executive Director	MD Authority	410-782-2102	jim.barron@mddpa.org
Cimo	Eric	BOARD TREASURER	DelDOT	302-760-2642	eric.cimo@state.de.us
Cleveland	Richard	BOARD MEMBER	Chesapeake Utilities	302-736-7610	rcleveland@chpk.com
Ebaugh	Brad	BOARD PAST PRESIDENT			bebaugh75@comcast.net
Ericksen	Wayne	PSC	DE PSC	320-7367526	wayne.ericksen@delawre.gov
Farren	Dan		BYLER BUILDERS		dan@bylerbuilders.com
Hayes	Evan	GIS Specialist	Sharp		ehayes@chpk.com
June	Mike	Locating Supervisor-Gas	DPL Gas	302-220-1918	michael.june@delmarva.com
Keyser	Steven	BOARD MEMBER	DELMARVA POWER	302-465-2407	skyser9@gmail.com
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Tripus	Allison		Ziegenfuss Drilling		