



Miss Utility of Delmarva

UTILITIES SERVICE PROTECTION
CENTER OF DELMARVA, INC



GENERAL MEMBERSHIP MEETING MINUTES HYBRID MEETING - DelDot, Dover, DE

December 15, 2022

Prepared by Dora Parks (Secretary)

Our mission is to assist excavators, facility owners and the public in the prevention of underground damages, service outages, personal injury and their associated repercussions through education and the promotion of the one call system.

CALL TO ORDER, WELCOME AND INTRODUCTIONS

- President Lyon called the meeting to order at 9:00am.
- Reviewed the Miss Utility of Delmarva Mission Statement.
- Meeting Attendance, 31 participants (5 new attendees)
- Introductions were made by all attendees.
- A motion to approve the meeting minutes dated November 17, 2022 was made by B. Ebaugh, seconded by R. Cleveland, motion carried.
- Thank you to our meeting host, DelDot

PRESIDENT'S OPENING STATEMENT

President Lyon shared that in honor of longstanding board member Tony Gersitz, the Miss Utility of Delmarva board plans to pay tribute with a website memorial site dedicated to Tony. The memorial will include personal stories from colleges and friends with various pictures capturing Tony's passion spanning over decades regarding his work in safety and people encouragement.

PRESENTATION - Eric Cimo, DelDot

Mr. Cimo provided an educational overview of the DelDot website menus that included DelDot services, traffic alerts, projects, programs, mapping, press releases, traffic control with an emphasis on the DelDot Gateway, DelDot Project and MUTCD navigation. Please visit, DELDOT.GOV for additional information and public traffic alerts/closures.

ITICnxt LIVE

ITICnxt went live on December 1, 2022 offering professional contractors and members an improved method to process tickets. All web users will log into the new ISITE page to gain access to ITICnxt and the legacy ITIC 2.0 in addition to other web tools as provided by user access. Monthly virtual training classes continue, visit www.missutilitydelmarva.com (News/Events>calendar) to see available training dates and preregistration information.

Jenn Arroyo (OCC) stated the cutover to ITICnxt was a smooth transition to the MUOD users with 30% of the internet ticket processing completed on ITICnxt. J. Lyon (President) commented that 'nxt' processing may have an impact regarding the volume of outbound ticket transmissions.

2023 ITICnxt Virtual Training Opportunities

- JAN 5: Preregister at: <https://forms.gle/faWruA5Fd1iCTnyK7>
- FEBRUARY 2: Preregister at: <https://forms.gle/Um6VijwBfwnsLmJx6>
- MARCH 3: Preregister at: <https://forms.gle/dnSqmKZCCF7cW8A36>
- APRIL 6: Preregister at: <https://forms.gle/2PqU2NJHYPf57oXD9>
- MAY 4: Preregister at: <https://forms.gle/XUHNf9cRjr6WX3pv8>
- JUNE 1: Preregister at: <https://forms.gle/XqSFrShn78wtK46cA>
- JULY 6: Preregister at: <https://forms.gle/cfwxihsX7Eskg9dZ8>
- AUGUST 3 OR 10: Preregister at: TBA
- SEPTEMBER 7: Preregister at: <https://forms.gle/4ntZzPFR1dwXGN7e8>
- OCTOBER 4: Preregister at: <https://forms.gle/D2uH6dScFNnYy4tx9>
- NOVEMBER 2: Preregister at: <https://forms.gle/umrvgtTDTfwcYTyW9>
- DECEMBER 7: Preregister at: <https://forms.gle/xBGGrSgrLDULRkgMA>

Website training resources are also available in addition to a play experience for ITICnxt 'sandbox' at: <http://de.tryitic.com/>

CGA - DIRT REPORT (Meeting slide insert)

The Common Ground Alliance (CGA) recently announced the findings from its 2021 Damage Information Reporting Tool (DIRT) Report, and the data indicates that damages have increased since 2019.

The analysis suggests that following challenges in the damage prevention process are responsible for nearly 76% of all damages:

- no notification to the 811 center
- failure to pothole and/or maintain sufficient clearance
- facilities not marked or marked inaccurately due to locator error
- improper excavation practices

"The Report recommends that stakeholders tailor damage prevention efforts and investment to address the specific leading root causes to most effectively lower damages and improve the damage prevention process."

To review the report in full, visit;

<https://www.constructionequipment.com/industry-news/news/21436482/cga>

CGA DIRT Report is available at;

https://dirt.commongroundalliance.com/2021-DIRT-Report/_zs/D5Elb/_zl/tUnL3

W. Ericksen (DE PSC) stated PHMSA will include certain aspects of the CGA DIRT Report into their future rule making.

EXCAVATOR/MEMBER/LOCATING CONCERNS

J. Lyon (President) reported a private water supplier has incurred multiple damages recently in Sussex County. This company is now working towards membership so they can receive tickets when their plant may be impacted by excavation projects.

DAMAGE REPORT for November 2022

Percentage Reporting by Membership;

DE = 16.34 MD =11.76

Percentage of Reporting Transmitted Tickets ;
 DE = 32.37 MD = 30.71

Root Causes;

	Mains/Services	No Call/Tkt	Hit Marked Line	Locate Issue	Other
DE	38	10	15	8	5
MD	7	5	1	0	1

Please contact R. Lewis to learn more about damage and non-damage data reporting or for report questions, rlewis@centuryeng.com

Discussion;

R. Lewis (Vice President) stated the companies with ‘no call’ damages are those who have a history of processing tickets.

T. Bullock (Easton Utilities) inquired if the members could know what companies with no ticket are causing the monthly damages so damage prevention information could be sent to them to improve safety efforts.

J. Lyon (President) suggested the board partner with facility owners to supply educational resources (brochures) that can be included with utility correspondence relating to a damage.

W. Ericksen (DE PSC) believes the PSC damage and non-compliance letters are impactful.

R. Cleveland (Chesapeake Utilities) shared that the Florida Compliance Cooperation have the issued permits pulled at the town/city level.

CALL CENTER TICKET VOLUME REPORT- November 2022

Incoming Delmarva 18,928 tickets 2021-2022 YTD % change = -1.19%
 Outgoing Delmarva 100,151 tickets 2021-2022 YTD % change = -3.85%

Internet Ticket Processing
 ITIC = 86% ITIC Lite = 28%

PUBLIC OUTREACH COMMITTEE REPORT

Conferences and Outreach Events - 2022

Events - Completed

- Rural Water Conference, Feb. 21-22 in Harrington, DE (R. Lewis & CJ Myers)
- IR-Global Excavator Safety Conference, March 1-3, Phoenix, AZ (M. McElwee)
- Milton, St. Patricks Parade, March 13 - Miss Utility of Delmarva float (R. Cleveland)
- CGA Conference and Expo, April 4-8, Anaheim, CA
- Earth Day, April 23, Fordham & Dominion Brewery in Dover, DE (R. Lewis & CJ Myers)
- MD Municipal League (MML) Conference, June 12-14, Ocean City, MD (K. Payne)
- Firemen’s Conference, June 18-20, Convention Center, Ocean City, MD (D. Parks & CJ Myers)
- Wyoming Peach Festival, August 6th (S. Keyser & D. Parks)
- DEC’s Annual Coop meeting, MUOD is a vendor, August 16th, Harrington (B. Ebaugh & D. Parks)
- MD Association of Counties (MACO), August 17-19 Ocean City, MD (D. Parks)
- Middletown Peach Festival, August 22 (J. Lyon & K. Payne)
- UOD, Sept 10, MUOD game vendor booth, Newark, DE (R. Lewis & CJ Myers)
- UOD, Sept 24 MUOD game vendor booth, Newark, DE (R. Lewis)
- Dewey Golden Jubilee, Sept 24, Dewey, DE (R. Cleveland)
- UOD, Oct 1, MUOD game vendor booth, Newark, DE (J. Lyon)
- PARADIGM PIPELINE TRAINING, Oct 18, Fruitland, MD (R. Lewis)

- PARADIGM PIPELINE TRAINING, Oct 20, Dover, DE
- GCDPTC, Oct 25-28, Ocean City, MD. Information at, www.missutilityconference.com
- Touch-A-Truck/Truck & Treat rescheduled to Oct 29, Berlin, MD
- Magnolia Fire Dept. Open House-Demo Day, Nov 6th, Magnolia, DE (CJ Myers)

2022 Outreach Initiatives

- Carvertise, all Delmarva counties exposed to the Carvertise damage prevention message and November reporting for impressions exceeds contractual performance.
- Placemat safety awareness in Sussex County restaurants (annual renewal).
- Shore Home & Garden - CJ Myers (Vice President) working on next ad.
- Scoop Newsletter - Fall Edition coming end of December.
- ITY Damage Prevention Awareness campaign (ended May 2022).
- Miss Utility of Delmarva Facebook education to include Utility Defenders .
- UOD Athletics MUOD Promotional Campaign (football and basketball campaign).
- MUOD's traveling trailer promotes a new damage prevention awareness with the new wrap.

Inventory/Promotional Give-a-ways; CJ Myers (Vice President) reported the the trailer has been cleaned and there is ample inventory for future events. CJ Myers handles resource mail outs and can be contacted at; cmyers@delaware.coop.

D. Parks (Secretary) reported the board has Utility Defender inventory (give-a-ways) for those facilitating an homeowner or school outreach event.

GCDPTC; The 2023 conference is planned during October 24 - 27 held at the Fontainebleau, Ocean City, MD

Locator Achievement Awards; nominations will be emailed to all locating companies in early January with a due date mid February. The awards will now be called, The Tony Gersitz Locator Achievement Awards in honor of Tony for his work, support and enthusiasm on the awards committee since its inception. Banquet date is Friday April 28th at the Harrington Casino.

LAW UPDATES

J. Barron (MD Authority ED) - No report.

Maryland - Title 12 law to include law changes effective 2021 and 2022 can be viewed at; <https://www.missutilitydelmarva.com/resources/laws/>

Please visit the Maryland Authority website at www.mddpa.org to file a Title 12, Notice of Probable Violation (NPV) and review resources.

Delaware - Title 26 law change effective August 2018 enforcing mandatory utility damage reporting to the PSC for damage repairs costing over \$3,000 and all gas damages regardless of repair costs.

Damages and violations of the Underground Utility Damage and Safety Act can be submitted at; <https://depsc.delaware.gov/>

OLD BUSINESS

A reminder of upcoming holidays affecting ticket response times for DE and MD.

- Friday, December 23, 2022 - Christmas Eve observed (DE only)
- Monday, December 26, 2022 - Christmas Day observed (DE and MD)
- Friday, December 30, 2022 - New Year's Eve observed (DE only)

NEW BUSINESS - none reported.

There being no other business brought before the board or committee, a motion was made to adjourn the meeting by B. Ebaugh, seconded by S. Keyser, motion carried at 10:20am.

Next hybrid General Membership meeting date:

January 19, 2023 at the Dover Public Library, 35 Loockerman Plaza Dover, DE 19901

Meeting to begin at 9:00am

A virtual link will be emailed in advance of the meeting date for those who prefer this meeting option.

www.missutilitydelmarva.com for event/meeting dates and related Board & Call Center information.

<https://www.facebook.com/missutilitydelmarva> for educational & information posts - please share us!

View meeting attendee information below.

MISS UTILITY OF DELMARVA		MEETING DATE: 12/15/2022		
LAST	FIRST	COMPANY	CONTACT	EMAIL
Amalfitano	Mike	New Castle County	302-395-5357	mamalfitano@nccde.org
Arroyo	Jenn	OCC	410-712-0056	jennifer@occinc.com
Batze	Dan	Danella	302-893-1253	dbatze@danella.com
Brown	Jeff	Choptank Electric	410-479-8582	jeffb@choptankelectric.ccop
Bullock	Tucker	Easton Utilities	410-819-3425	TBULLOCK@EUCMAIL.COM
Cahall	Ben	Easton Utilities	410-200-8274	bcahall@eucmail.com
Cimo	Eric	DelDOT	302-760-2642	eric.cimo@delaware.gov
Cleveland	Richard	Chesapeake Utilities	302-736-7610	rcleveland@chpk.com
Ebaugh	Brad	RETIRED		bebaugh75@comcast.net
ELLSWORTH	DAWN	CHESAPEAKE UTILITIES	302-592-9010	DELLSWORTH@CHPK.COM
Ericksen	Wayne	DE PSC	320-7367526	wayne.ericksen@delawre.gov
GUTHRIE	JOHN	DEL DOT	302-760-2183	JOHN.GUTHRIE@DELAWARE.GOV
JUMP	ROBERT	Choptank Electric	410-479-8648	ROBJ@CHOPTANKELECRICTRIC.COOP
Keyser	Steven	Delmarva Power	302-465-2407	skyser9@gmail.com
KLINE	MIKE	New Castle County		
Kukulich	Deborah	DelDOT	302-760-2345	deborah.kukulich@delaware.gov
Lewis	Richard	Kleinfelder Engineering	302-423-2586	rilewis@kleinfelder.com
Lyon	Jason	City of Dover	302-736-7025	jlyon@dover.de.us
Matich	Thomas	DRWA	302-500-1505	thomasdrwa@gmail.com
McElwee	Mickey	City of Wilmington	302-420-0343	fmcelwee@wilmingtonde.gov
MYERS	DAVY	SHENTEL/GLO	540-325-8373	DAVY.MYERS@EMP.SHENTE.COM
Parks	Dora	RETIRED	443-695-2277	parks.dora29578@gmail.com
Payne	Ken	Anchor Construction	202-821-7430	kpayne@anchorconst.com
Peters	Byron	Atlantic City Electric	630-926-5635	byron.petersjr@exeloncorp.com
Powis	Ian	Danella	610-639-9501	ipowis@danella.com
Ross	Richard	ESNG	302-270-7665	rross@esng.com
Saduk	Rebecca	Easton Utilities	410-763-9495	rsaduk@eucmail.com
Sapp	Jesse	Chesapeake Utilities	302-382-2415	jsapp@chpk.com
Stack	Wendy	W. Locco	302-856-9626	w.stack@mchsi.com
Sullivan	Susan	Miss Utility	410-782-2030	ssullivan@missutility.net
Werner	Wayne	Danella	610-304-8305	wwerner@danella.com

End of meeting minutes.