



“Miss Utility” of Delmarva

UTILITIES SERVICE PROTECTION
CENTER OF DELMARVA, INC



GENERAL MEMBERSHIP MEETING MINUTES HYBRID MEETING - CITY OF WILMINGTON

July 21, 2022

Prepared by Dora Parks (Secretary)

PRESIDENT’S OPENING STATEMENT

Miss Utility of Delmarva will create a website memorial to honor long time board member and friend, Tony Gersitz who passed on May 28, 2022. Please contribute by emailing stories and pictures to either, ilyon@dover.de.us or parks.dora29578@gmail.com

CALL TO ORDER, WELCOME AND INTRODUCTIONS

- J. Lyon (President) called the meeting to order at 9:10am.
- Review of Miss Utility of Delmarva Mission Statement
- Meeting Attendance, 27 participants
- Introductions were made by all attendees.
- A motion to approve the meeting minutes dated June 16, 2022 was made by B. Ebaugh seconded by Ricky Lewis, motion carried.

ITICnxt TRAINING OPPORTUNITIES

Susan Sullivan (OCC) shared upcoming virtual training dates;

August 15th @ 9:00am ET

September 2, @ 2:00pm ET

ITICnxt resources can be found at <http://de.tryitic.com> that include a sandbox ‘try-it’ environment and several YouTube short training videos in addition to an interactive training option.

If interested in participating in one of these dated planned trainings, please contact ssullivan@missutility.net

EXCAVATOR/MEMBER/LOCATING CONCERNS

Jim Barron (MD Authority, ED) provided an update regarding an excavator concern brought before the general membership during the June 16th meeting. The affected members/locators and excavator had an amicable meeting where the issues were discussed and resolved. Justin Lowthert (UtiliQuest Management) provided contact information for future questions regarding their locating and positive response actions; justin.lowthert@utiliquest.com or call at, 301-343-8162.

DAMAGE REPORT for June 2022

Percentage Reporting by Membership;

DE = 15.03 MD = 5.88

Percentage of Reporting Transmitted Tickets ;

DE = 15.03 MD = 20.52

Root Causes;

	Mains/Services	No Call/Tkt	Hit Marked Line	Locate Issue	Other
DE	22	4	15	1	0
MD	7	3	3	1	0

Please contact Ricky Lewis for any reporting questions, rilewis@kleinfelder.com

CALL CENTER TICKET VOLUME REPORT- June 2022

Incoming Delmarva	20,709 tickets	2021-2022 YTD % change = -2.09
Outgoing Delmarva	113,992 tickets	2021-2022 YTD % change = -8.87

Internet Ticket Processing %
ITIC = 82

ITIC Lite = 31

Discussion regarding diminishing ticket volumes could be related to a staffing difficulties, supply issues, national ticket volume decline and there are less updates and no response tickets being processed compared to this period in 2021.

PUBLIC OUTREACH COMMITTEE REPORT

Conferences and Vendor Events - 2022

Events - Completed

- Rural Water Conference, Feb. 21-22 in Harrington, DE (R. Lewis & CJ Myers)
- IR-Global Excavator Safety Conference, March 1-3, Phoenix, AZ (M. McElwee)
- Milton, St. Patricks Parade, March 13 - Miss Utility of Delmarva float (R. Cleveland)
- CGA Conference and Expo, April 4-8, Anaheim, CA
- Earth Day, April 23, Fordham & Dominion Brewery in Dover, DE (R.Lewis & CJ Myers)
- MD Municipal League (MML) Conference, June 12-14, Ocean City, MD (K. Payne)
- Firemen’s Conference, June 18-20, Convention Center, Ocean City, MD (D. Parks & CJ Myers)

Events - Planned

- Wyoming Peach Festival, August 6th
- DEC’s Annual Coop meeting, Miss Utility is a vendor, August 16th, Harrington
- MD Association of Counties (MACO), August 17-19 Ocean City, MD
- Middletown Peach Festival, August 22
- Touch-A-Truck, Oct. 1, Berlin, MD
- GCDPTC, Oct 25-28, Ocean City, MD. Information at, www.missutilityconference.com

Firemen’s conference summary; Not as much vendor traffic as in the past, children were allowed in the exhibit hall so all items related to kids where distributed to those smiling faces. Most of the conference attendees were familiar with the state one-call laws and requirements.

2022 Current Outreach Initiatives

- Carvertise, all Delmarva counties exposed to the Carvertise damage prevention message
- Placemat safety awareness in Sussex County restaurants
- Shore Home & Garden, July issue to highlight August 811 Day 5K charity race
- Scoop Newsletter - Summer Edition underway
- ITY Damage Prevention Awareness campaign safety ads via digital, Spotify and Miss Utility of Delmarva FB.
- Facebook education to include Utility Defenders

Miss Utility of Delmarva’s Facebook posts provide monthly education and awareness with at least six new stakeholder monthly posts dealing with the all things safety related. Some of the July posts

include, our nations 246th birthday on July 4th, heat dangers, preventing utility damages, resources, and training. Additionally, the newest children's educational campaign, UTILITY DEFENDERS contributes multiple kids learning posts each month. The July posts focus on gas safety with tips from Vapor, the kid Utility Defender hero, outfitted in yellow to represent the gas industry. To learn more about Utility Defenders, visit www.utility-defenders.com

811 Annual 5K Race/Walk that was planned for August 11 in Lewes is cancelled for 2022 due to lack of runner participation. This year's date was changed to a Thursday evening event as opposed to the typical weekend morning race which may have contributed to the decline in registrations. The committee will regroup in 2023 to review this charity Miss Utility of Delmarva event.

Matt Ruddo (OCC) shared that Construction Angels will have their annual golf fund raiser this fall stating that a MD construction worker's family was a recipient of Construction Angels monetary support due to the worker's construction fatality.

GCDPTC, Matt Ruddo (Chairman) October 25-28th, Ocean City Fontainebleau, Ocean City, MD
M. Ruddo stated the conference sponsors, exhibitors and attendee registrations are up compared to this time in 2021. The hotel is under new management since the Clarion was sold, the committee is working with new staff this year. The hotel received a new outside face lift and the winter of 2022/2023 will bring about interior upgrades as well. Tony Gersitz will be honored during the 2022 conference opening, Tony was one of the original conference committee members who contributed greatly to molding the conference to its stature today. Full conference information is available at, www.missutilityconference.com.

Don't forget to sign up for conference updates at 2022gcdptc@gmail.com by August 26th and you may be the person selected to win a FREE two-night conference experience!

LAW UPDATES

Maryland - Title 12 law to include law changes effective March 11, 2021 can be viewed at; <https://www.missutilitydelmarva.com/resources/laws/>

Please visit the Maryland Authority website at www.mddpa.org to file a Title 12, Notice of Probable Violation (NPV) and review resources.

Delaware - Damages and violations of the Underground Utility Damage and Safety Act can be submitted at; <https://depdc.delaware.gov/>

W. Ericksen (DEPSC) thanked the MUOD board members who attended and supported the recent PHSMA annual audit. Mr. Ericksen stated the commission mailed 14 no call warning letters resulting in buried utility damages. Having seasonal help has been supportive for this type of work as the commission staff are busy performing pipeline inspections. The commission plans to insert a copy of the Delmarva handbook for mailed warning letters.

OLD BUSINESS

None reported.

NEW BUSINESS

An email was received by the board from a concrete company requesting damage prevention training for two employees. Due to COVID and its restrictions, the board has not provided onsite training. After discussion, the board agreed to offer virtual one hour training sessions starting in the fall of 2022. Due to many MD law changes that occurred in 2021 and 2022, the MD portion of the current training PPT must be recreated in addition to producing a new one hour combined DE and MD training presentation.

There being no other business brought before the board or committee, a motion was made to adjourn the meeting by S. Keyser and seconded by CJ Myers, motion carried at 10:10 am.

Next hybrid General Membership meeting date: **August 18, 2022 at 9:00am**, at Delaware Electric Coop located at 14198 Sussex Highway in Greenwood, DE 19950.

Virtual link will be emailed in advance of the meeting.

MEETING ATTENDEES

LAST	FIRST	COMPANY	CONTACT	EMAIL
Arroyo	Jenn	OCC	410-712-0056	jennifer@occinc.com
Barron	Jim	MD Authority	410-782-2102	jim.barron@mddpa.org
Bullock	Tucker	Easton Utilities	410-819-3425	TBULLOCK@EUCMAIL.COM
Cleveland	Richard	Chesapeake Utilities	302-736-7610	rcleveland@chpk.com
Ebaugh	Brad			bebaugh75@comcast.net
Ericksen	Wayne	DE PSC	320-7367526	wayne.ericksen@delawre.gov
Keyser	Steven	Delmarva Power	302-465-2407	skyser9@gmail.com
Lewis	Richard	Kleinfelder Engineering	302-423-2586	rlewis@kleinfelder.com
Lyon	Jason	City of Dover	302-736-7025	jlyon@dover.de.us
McElwee	Mickey	City of Wilmington	302-420-0343	fmcelwee@wilmingtonde.gov
Parks	Dora	Utility Defenders	443-695-2277	parks.dora29578@gmail.com
Payne	Ken	Anchor Construction	202-821-7430	kpayne@anchorconst.com
Peters	Byron	Atlantic City Electric	630-926-5635	byron.petersjr@exeloncorp.com
Powis	Ian	Danella	610-639-9501	ipowis@danella.com
Ruddo	Matt	One Call Concepts	410-782-2025	matt@missutility.net
Saduk	Rebecca	Easton Utilities	410-763-9495	rsaduk@eucmail.com
Sapp	Jesse	Chesapeake Utilities	302-382-2415	jsapp@chpk.com
Shank	Ray	Verizon	302-530-5219	raymondj.shank@verizon.net
Stack	Wendy	W. Locco	302-856-9626	w.stack@mchsi.com
Sullivan	Susan	Miss Utility	410-782-2030	ssullivan@missutility.net
Werner	Wayne	Danella	610-304-8305	wwerner@danella.com
Farren	Dan	BYLER BUILDERS	302-653-0300	dan@bylerbuilders.com
Hayes	Evan	Sharp		ehayes@chpk.com
Leto	Brad	Guardian	302-834-1000	bleto@guardianco.com
Myers	CJ	DEC	302-270-3554	cmyers@delaware.coop
Parker	Lynn			
Ross	Richard	ESNG	302-270-7665	rross@esng.com

*Please visit www.missutilitydelmarva.com for event/meeting dates and information.
