



“Miss Utility” of Delmarva

UTILITIES SERVICE PROTECTION
CENTER OF DELMARVA, INC



MEMBERSHIP MEETING MINUTES HYBRID MEETING - CENTURY ENGINEERING

March 17, 2022

Prepared by Dora Parks, Secretary

CALL TO ORDER AND INTRODUCTIONS

- President Lyon called the meeting to order at 9:05am.
- There were 21 attendees.
- Introductions were made by all attendees.
- A motion to approve the meeting minutes dated February 17, 2022 was made by CJ Myers and seconded by S. Keyser, motion carried.

PRESENTATION

Jim Barron (E.D. MD Authority) presented on the SB877 “Temporary Excavator” (TE) which became Maryland law in March 2021. A primary contractor initiating a new ticket number may add a TE to their ticket during the ticket processing or after the ticket has been released to affected members as long as the ticket number remains valid. This processing option is not available to homeowners. Under MD law, the primary contractor/excavator takes full responsibility for work done by their named and accepted by, TE. For every new ticket number issued, if a TE is required, the Primary is required to complete all related fields naming the TE and the TE must agree to being added by the Primary.

Processing a TE notice became effective for Maryland tickets on Feb. 23, 2022. This type of ticket does not display a special header. Jenn. Arroyo (OCC GM) stated a subsequent notice will be released by the call center clarifying the duties and procedures for primary contractors/excavators selecting this ticket processing option. President J. Lyon requested future ticket volume data for this particular option and information on any arising known concerns or issues.

EXCAVATOR/MEMBER/LOCATING CONCERNS

R. Cleveland (Chesapeake) voiced concerns regarding Comcast ticket issues. The BOD suggested Rick Kerfoot be contacted to review the issues.

B. Mooney (Tidewater) stated his locators raised concerns regarding emergency ticket response on what they believe are false emergency ticket processing. A group discussion ensued regarding;

- DE Law - the emergency ticket has the same locator response time as a standard ticket, understanding some utility members respond in less than 48 hours.
- A probable law violation can be reported to the DE PSC or the MD Authority (processing fee imposed) using the respective website.
- Poor planning on the part of the member or contractor, creating a perceived emergency condition.
- Contractors jumping on the emergency bandwagon as there seems to be no enforcement.
- Utility members as emergency processing offenders.
- Suggestion, the BOD to send a letter to the offenders.

W. Ericksen (DE PSC) stated the DE PSC website damage report and notice of probable law violations reports using the new codes are working to better understand damage root causes.

B. Cahall (Easton Utilities) stated CATV locators are not identifying their located painted marks.

DE Title 26, 803 - Duties of the Operator 5, a. (Page 47 of handbook) states; ...and how to identify the markings.

CJ Myers (DEC) shared the current issue from the Dept. of Agriculture regarding access to chicken farms due to the Avian Flu and how DEC is handling chicken farm locates.

CJ provided the following;

Avian influenza, or "bird flu," is a virus that infects domestic poultry, such as chickens, turkey, quail, and geese, and wild birds such as shorebirds and waterfowl. There are no human health concerns from the strains of avian influenza that have been reported in the United States. Avian influenza is a serious disease concern for poultry producers and animal health officials. While influenza strains in birds, just as in people, vary considerably in severity, some influenza viruses can be devastating to domestic poultry.

By request of Michael Scuse, Secretary of the Delaware Department of Agriculture, DEC is limiting its visits to chicken farms.

For DEC locating, we are only going on-site after speaking with the owner. If we do not speak with the owner we will not be going on site. For the case of emergency locates like the one that came in last night for an infected farm, we have made up PPE kits that we will have at different locations. Below is a sample of what the DEC kits contain that includes specific locator PPE;

- L/XL Tyvek suit with boot covers
- 2XL/3XL Tyvek suit with boot covers
- Disinfectant spray
- Trash bag
- Gallon pump up sprayer with water in it
- Gallon of bleach

If you have questions, please contact CJ at, cmyers@delaware.coop

DAMAGE REPORT for February 2022

Member District Damage Response

DE = 13.73% MD = 8.40%

PERCENTAGE OF REPORTING TRANSMITTED TICKETS

Report Percentage of Transmitted Tickets

DE = 24.07% MD = 7.75%

ROOT CAUSES

	Mains/Services	No Call/Tkt	Hit Marked Line	Locate Issue	Other
DE	32	7	16	6	3
MD	0				

Please contact Ricky Lewis for any reporting questions, rlewis@centuryeng.com

CALL CENTER TICKET VOLUME REPORT- February 2022

Incoming Delmarva 16,683 tickets 2021-2022 YTD % change = 5.92%
Outgoing Delmarva 101,018 tickets 2021-2022 YTD % change = 4.43%

Incoming Tickets

Delaware = 12,129 Eastern Shore MD = 6,531

Outgoing Tickets

Delaware = 73,144 Eastern Shore MD = 27,874

Internet Ticket Processing

ITIC = 87% ITIC Lite = 27%

Monthly Service Factors

TSA/92% Abandonment/0.69% ASA/2 seconds

PUBLIC OUTREACH COMMITTEE REPORT

2022 Events - Completed

- Rural Water Conference, Feb. 21-22 in Harrington, DE (R. Lewis & CJ Myers)
- IR-Global Excavator Safety Conference, March 1-3, Phoenix, AZ (M. McElwee)
- Milton, St. Patricks Parade, March 13 - Miss Utility of Delmarva float (R. Cleveland)

2022 Events - Planned

- CGA Conference and Expo, April 4-8, Anaheim, CA
- Earth Day, April 23, Fordham & Dominion Brewery in Dover, DE
- MD Municipal League (MML) Conference, June 12-14, Ocean City, MD
- Fireman's Conference, June 18-20, Convention Center, Ocean City, MD
- Wyoming Peach Festival, August 6,
- 811 5-K Race Charity Event, August 11 at 6:30pm, Lewis, DE
- MD Association of Counties (MACO), August 17-19 Ocean City, MD
- Middletown Peach Festival, August 22
- Touch-A-Truck, Oct. 1, Berlin, MD
- GCDPTC, Oct 25-28, Ocean City, MD. Information at, www.missutilityconference.com

2022 Outreach

- Carvertise - see below.
- Restaurants in the Sussex area promote the Miss Utility of Delmarva safety message using restaurant placemats. A one year promotion.
- Shore Home & Garden, March issue distributed to over 10,000
- Scoop Newsletter - Spring Edition
- Damage Prevention Awareness campaign will start on Feb. 1, (ads via digital, Spotify and FB)

Carvertise will be an exhibitor and presenter during the CGA Conference in Anaheim. Carvertise and S. Keyser will present the benefits of using this mobile method of safety promotion. Additionally, a wrapped vehicle will be displayed in the vendor area and Carvertise will be mentioned during a CGA networking event. CGA will utilize Carvertise with wrapped CGA 811 Uber and Lyft conference vehicles.

ANNUAL LOCATOR RECOGNITION AWARDS

This year's annual locator awards banquet will recognize (28) 2021 locators for their dedication, commitment and partnership to damage prevention and safety on Friday, April 29th at the Harrington Casino. Locators will receive a custom jacket, awards certificate and other recognition in addition to a delicious dinner with their guest. Additionally, the 2019 and 2020 awarded locators will be invited to the 2022 banquet to celebrate their accomplishments as COVID-19 restrictions prevented a recognition banquet for those awarded years. Congratulations to all our Delmarva locators for their commitment to safety while working to protect the underground infrastructure from damages.

Nominators, please provide pictures of your locators for the dinner slide presentation. Contact Brad Ebaugh, bebaugh75@comcast.net.

LAW UPDATES

Maryland - Title 12 law to include law changes effective March 11, 2021 can be viewed at; <https://www.missutilitydelmarva.com/resources/laws/>

Please visit the Maryland Authority website at www.mddpa.org to file a Title 12, Notice of Probable Violation (NPV) and review resources.

Delaware - Wayne Ericksen (DE PSC) reiterated damages and violations of the Underground Utility Damage and Safety Act can be submitted at; <https://depssc.delaware.gov/> and noted that member damage reporting to the USPCD do not automatically go the DE PSC.

OLD BUSINESS

Jenn Arroyo reminded the general membership that the **Maryland** law change (SB789 and HB 994) to allow the excavator to provide their work site start date from the 3rd business day to the 12th business day will go into effect on June 1, 2022. Based on the provided and recorded start date, the ticket expiration date will be extended, this will be reflected on the ticket. This new law hopes to improve the utility locate on-time performance allowing excavators to begin their work as planned.

GCDPTC, M. Ruddy reported that the conference committee has secured a GCDPTC key note speaker, Spencer Beach. Miss Utility of Delmarva is a Title Sponsor of the 13th annual damage prevention conference. Please visit, www.missutilityconference.com to view the 2021 conference recap and photos. Registration and sponsorships to start in April.

NEW BUSINESS

J. Barron (E.D., MD Authority) reported the Federal Rail Roads are telling contractors they do not need an 811 ticket if working along the Federal RR space. A discussion regarding this issue ensued regarding the potential danger and safety issues concerning this action. In the end, the Federal RR Act is exempt from state damage prevention law.

There being no other business brought before the board or committees, a motion was made to adjourn the meeting by S. Keyser and seconded by E. Cimo, motion carried at 10:37am.

Next Membership meeting date: **April 21, 2022 at 9:00am**

**Please visit www.missutilitydelmarva.com for event/meeting dates and information.*

Meeting Attendees listed below.

Anderson	Mark	DELAWARE ELECTRIC COOP		
Arroyo	Jen	OCC		jennifer@occinc.com
Barron	Jim	MD Authority	410-782-2102	jim.barron@mddpa.org
Bullock	Tucker	Easton Utilities		
Cahall	Ben	Easton Utilities	410-200-8274	bcahill@eucmail.com
Cimo	Eric	DelDOT	302-760-2642	eric.cimo@state.de.us
Cleveland	Richard	Chesapeake Utilities	302-736-7610	rcleveland@chpk.com
Ericksen	Wayne	PSC	320-7367526	wayne.ericksen@delawre.gov
Haley	Laurie	DPL		
Keyser	Steven	DELMARVA POWER	302-465-2407	skyser9@gmail.com
Lewis	Richard	Century Engineering	302-423-2586	Rlewis@centuryeng.com
Lyon	Jason	City of Dover	302-736-7025	jlyon@dover.de.us
McElwee	Mickey	City of Wilmington	302-420-0343	fmcelwee@wilmingtonde.gov
Mooney	Brian	Tidewater Utilities	302-381-7903	bmooney@middlesexwater.com
Myers	CJ	DEC	302-270-3554	cmyers@delaware.coop
Parks	Dora	Utility Defenders	443-695-2277	parks.dora29578@gmail.com
Payne	Ken	Anchor Construction	202-821-7430	kpayne@anchorconst.com
Ruddo	Matt	One Call Concepts	410-782-2025	matt@missutility.net
Saduk	Rebecca	Easton Utilities		
Sapp	Jesse	Chesapeake Utilities	302-382-2415	jsapp@chpk.com
Testerman	Randy	Delmarva Power	302-275-1425	bethrandy27@aol.com