

# MISS UTILITY OF DELMARVA



# The Scoop



Know what's below.  
Call before you dig.

## A Quarterly Newsletter

Spring 2018

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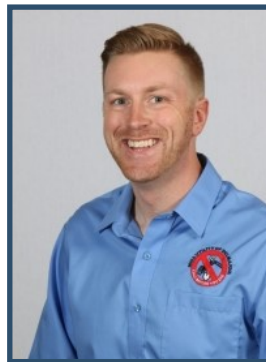
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"Call 811 Before Those Spring Projects"

## President's Message



Hello Team:

In January, I was humbled by the Miss Utility of Delmarva Board of Directors as they voted me to become the next President of our great organization. I have the daunting task of replacing Brad Ebaugh, who will still be part of the Board as a past president.

Brad is enjoying retirement from Delaware Electric Cooperative. Brad was a terrific president and a great ambassador for the message that our organization is trying to promote to members, excavators and the public. Although I have large shoes to fill, I hope to continue his dedication to all affected by Miss Utility of Delmarva.

It goes without saying, but the message that we have to promote cannot be accomplished without a great team. I am so fortunate to have twelve experienced, eager, enthusiastic Board Members to assist me in this assignment. It should be noted that all the members of our Board are volunteers, here to assist all the stakeholders in damage prevention. Steve Keyser, Chesapeake Utilities, was elected to become the new Vice President, incumbents Eric Cimo, DelDOT, and Dwayne Olivieri, Delmarva Power, were reelected as Treasurer and Secretary, respectively. The remainder of the talented Board includes Mike Burns, Utiliquist, Brad Ebaugh, former President, Mark Gemmill, Tidewater,

Tony Gersitz, Retired, John Hughes, Verizon, Richard Lewis, Century Engineering, Ron McIntyre, City of Wilmington, Wendy Stack, W Locco and Leroy Sverduk, Delaware Electric Cooperative. I would like to provide my sincerest gratitude to all our Board Members that will sacrifice their time and energy to promote our message.

Spring is rapidly approaching, which means construction season will start to ramp up. April is nationally recognized as Safe Dig Month. Miss Utility of Delmarva will be participating by spreading the word of the importance of "Contacting Before You Dig". It is now easier than ever to request utility mark outs on your excavation project. As always, we have the number 811, but we also promote the use of submitting a request online, please visit our website [www.missutilitydelmarva.com](http://www.missutilitydelmarva.com) and click on the 'Submit an Internet Ticket' button on the homepage.

In an effort to provide optimum public outreach, our organization will be manning booths at public events throughout the year, sending out commercials on the radio, partnering with Miss Utility of Maryland through Baltimore Oriole games on MASN, and providing free breakfast training seminars throughout our footprint. Also Miss Utility of Delmarva has secured a slide on a digital billboard that is located on Route 1. Our organization is willing to try any and all means of passing along the message of safe and lawful excavation.

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KNOW WHAT'S BELOW. CALL 811 BEFORE YOU DIG



As I start my tenure as President, our team will aspire to meet our goals of the organization. Improving our internal policies as an organization is our first goal. The second goal is to have the Delaware Law updated. The third goal is to identify and apply for necessary grants to assist in promoting our cause. The final goal is to energize participation at our monthly meetings, which are held every third Thursday of the month. The locations vary so please visit our website for details: [www.missutilitydelmarva.com](http://www.missutilitydelmarva.com).

I am excited and eager to take on this new challenge. I have been part of this great organization for over 9 years, and I am still surprised by situations that are presented to the Board. I will utilize our great team to tackle the mission of our organization and solicit assistance from all the stakeholders. Please participate, provide ideas and suggestions; we are all ears.

## Brad Ebaugh Receives Award



**Jason Lyon presenting award to Brad Ebaugh.**

*Written by Wendy Stack*

Mr. Brad Ebaugh has served as Miss Utility of Delmarva President beginning January 2012 and continued to serve until January 2018 when he passed the torch. Brad was a mentor to many that walked into Miss Utility of Delmarva and he always found a place for each board member to give their very best. He set goals and made sure they got done. There were endless problems to be dealt with and may I remind you he had a full-time position in leadership with Delaware Electric. But that never stopped him from pushing for the very best from all the Board of Directors or members. There's also the issue of morale, and without a clear chain of command, the organization can have an atmosphere of uncertainty or even chaos, which could affect the morale of all

members in the organization. But, with his funny sense of humor he always made you want to do your very best and pushed you to that goal. Even though his position as President held many responsibilities that were out of sight to others, he always found a way to get it done with a joke for everyone to lighten the mood. RECOGNIZE THE POWER OF SUBLIMINAL MESSAGES!

Many Thanks for the dedication, hard work, commitment and leadership in Damage Prevention.

## Come Meet Our New Officers

Please come to one of our meetings and meet our New Officers.



**Left to Right: Eric Cimo - Treasurer, Dwayne Olivieri - Secretary, Jason Lyon - President, Steve Keyser - Vice President**

## Did You Know?

- **Miss Utility of MD/DC and Miss Utility of Delmarva** have teamed up to sponsor the post-game show of the Baltimore Orioles and Washington Nationals games on Mid-Atlantic Sports Network during NSDM. The post-game feature is called "Who Dug Deep," and it highlights the clutch performance of the game.
- **Miss Utility of Delmarva** has a legal name which is "Utilities Service Protection Center of Delmarva, Inc." (USPCD)
- **How to process a "Discrepancy or Dispute Ticket"**  
The excavator can use this system to communicate with the locator for any utility listed on the ticket. Go to [www.missutilitydelmarva.com](http://www.missutilitydelmarva.com) and click the big RED BUTTON "Ticket Search & Status Check", then choose your state and put in your "Ticket Number" then hit "Search". This process should bring you to your ticket.

Scroll down until you see "Members Notified" and you should see under "Status" the "Discrepancy Button".

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- Click on DISCREPANCY OR DISPUTE
- Enter your email address
- Click 'OK' on the next screen
- You will receive an email to finalize the processing displaying the ticket number and district code. – Finalize the Reporting of a Ticket Discrepancy (or Dispute). – Next, click 'OK' – Message #: Ticket Number XXXXXXXX Has Been Processed. When the locator receives this discrepancy ticket, it is his or her responsibility to contact you to determine why you have a discrepancy with the marked or clear status of the locate request.

## Congratulations to Dora Parks



Miss Utility @MissUtilityofMD - Mar 12  
Dora Parks was installed as the first woman Board Member of the AUC (Associated Utility Contractors) so we're thrilled for her!

*Written by Mike Burns*

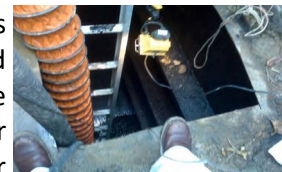
Miss Utility of Delmarva is proud to announce that one of our hardest working partners, Dora Parks, has been elected as the first female board member of the Associated Utility Contractors of MD, or the AUC. Dora is currently employed as the Manager of Client Relations with One Call Concepts in Hanover, MD, and works to provide outreach, training and education to the contracting community in Delaware and Maryland and DC. She wears many hats as a partner in damage prevention, and this new appointment to the AUC board is just another way that Dora will get the message of safe excavation out to our communities.

The AUC of MD was incorporated on March 11, 1950 by a group of contractors who were concerned with the welfare and advancement of the utility contracting industry. The AUC is still heavily active today in working with legislators and it continues to be a dynamic organization and a leader in the construction industry in MD.

Please join us in congratulating Dora in her accomplishment! Great job, Dora!

## Occupational Safety and Health Administration (OSHA) What are confined spaces?

Many workplaces contain areas that are considered "confined spaces" because while they are not necessarily designed for people, they are large enough for workers to enter and perform certain jobs. A confined space also has limited or restricted means for entry or exit and is not designed for continuous occupancy. Confined spaces include, but are not limited to, tanks, vessels, silos, storage bins, hoppers, vaults, pits, manholes, tunnels, equipment housings, ductwork, pipelines, etc.



OSHA uses the term "permit-required confined space" (permit space) to describe a confined space that has one or more of the following characteristics: contains or has the potential to contain a hazardous atmosphere; contains material that has the potential to engulf an entrant; has walls that converge inward or floors that slope downward and taper into a smaller area which could trap or asphyxiate an entrant; or contains any other recognized safety or health hazard, such as unguarded machinery, exposed live wires, or heat stress.

## Message from OSHA

Construction is a high hazard industry that comprises a wide range of activities involving construction, alteration, and/or repair. Examples include residential construction, bridge erection, roadway paving, excavations, demolitions, and some large scale painting jobs. Construction workers engage in many activities that may expose them to serious hazards, such as falling from rooftops, unguarded machinery, being struck by heavy construction equipment, electrocutions, silica dust, and asbestos.

The information, tools, and resources provided in these Construction Industry web pages are designed to assist those in the industry - whether worker or employer - to identify, reduce, and eliminate construction-related hazards.

Establishing a safety and health program at your job site is one of the most effective ways of protecting your most valuable asset, your workers. Losing workers to injury or illness, even for a short time, can cause significant disruption and cost—to you as well as the workers and their families. It can also damage workplace morale, productivity, turnover, and reputation. Safety

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and health programs foster a proactive approach to “finding and fixing” job site hazards before they can cause injury or illness. Rather than reacting to an incident, management and workers collaborate to identify and solve issues before they occur. This collaboration builds trust, enhances communication, and often leads to other business improvements. Employers who have implemented safety and health programs, including many who are in OSHA’s Voluntary Protection Programs (VPP) or the Safety and Health Achievement Recognition Program (SHARP) for small and medium-sized businesses, have also found that managing for safety results in higher-quality product or output and higher profits.

	Nov 2017	Dec 2017	Jan 2018
Reported Damages	22	13	29
Tickets	93,242	75,242	83,383
Percentage	0.024%	0.017%	0.034%

**Editorial Staff**

- Jason A. Lyon** —President
- Steve Keyser** —Vice President
- Dwayne Olivieri**—Secretary
- Eric Cimo**—Treasurer
- Wendy Stack**—Board Member
- Teresa P. McCann**—Editor

**Contributing Writers:** Jason Lyon, Wendy Stack & Mike Burns (Board Member)

*Ask Miss Utility*

**How close can an excavator dig with equipment around Utility Poles or enclosures?**

**Answer:** Visual facility structures that are on or beneath the surface include, but are not limited to, manholes, underground tanks, poles, communication pedestals, gas and electric structures, vaults, water and sewer facilities, etc.



While working in the proximity of an identified underground structure, it is the responsibility of the excavator to positively identify the outermost edges of the structure by hand or by vacuum excavation equipment, or call the facility owner for assistance and required footage for such area.

**Questions/Comments?**

This newsletter belongs to you, so ideas and topics are welcomed. Send your comments, questions and suggestions to Wendy Stack at [w.stack@mchsi.com](mailto:w.stack@mchsi.com).

**WE WANT TO HEAR FROM YOU!**

*Calendar of Events*

Miss Utility Meetings

Events

**May 17<sup>th</sup>, 2018**  
**Tidewater Utilities**  
 1101 South Little Creek Rd  
 Dover, DE 19001

**April 20<sup>th</sup>, 2018**  
**Wilmington Earth Day**  
 1100 North Market Street  
 Wilmington, DE 19801

**June 21<sup>st</sup>, 2018**  
**The Delmarva Power Conference Center**  
 4100 South Wakefield Drive  
 Newark, DE 19702

**June 9<sup>th</sup>, 2018**  
**Camden Safe Summer Day**  
 80 Old Camden Road  
 Camden, DE 19934

**July 19<sup>th</sup>, 2018**  
**Sharp Energy**  
 22945 E. Piney Grove Rd  
 Georgetown, DE 19947



**June 10<sup>th</sup>– 13<sup>th</sup>, 2018**  
**Maryland Municipal League's Annual Convention**  
 Roland E. Powell Convention Center  
 Ocean City, MD 21842

**"SAVE THE DATES! "**

The 2018 GCDPTC is set to return to Ocean City Oct. 23-26, 2018, and will be celebrating 10 years! To sign up for email updates about the conference, please email [missutilityconference@gmail.com](mailto:missutilityconference@gmail.com).



**Clarion Resort Fontainebleau Hotel**  
 10100 Coastal Highway  
 Ocean City, MD 21842

Please check our website [www.missutilitydelmarva.com](http://www.missutilitydelmarva.com) for updates on events.