



“Miss Utility” of Delmarva

**UTILITIES SERVICE PROTECTION
CENTER OF DELMARVA, INC**



Minutes of the November 16, 2017 Membership Meeting

1. Call to Order and Introductions

- President Brad Ebaugh opened the regular membership meeting at the Easton Utilities, 201 N. Washington Street, Easton, MD 21601.
- Mission Statement: Our mission is to assist excavators, facility owners, and the public in the prevention of underground damages, service outages, personal injury, and their associated repercussions, through education and the promotion of the One Call System.
- 20 members were present.
- Those present gave the customary introductions.
- Jason Lyon made a motion to approve minutes as amended, Steve Keyser seconded, unanimously approved by the members.

2. Presentation- Jim Crowley, Easton Utilities

- Mr. Crowley provided an overview on safety, discussed the importance of evaluating safety with every aspect of life, and provided an example of driving home, dealing with merging without making an accident. We always make the assumption that we will always survive the day, people become complacent with our daily duties. How often do we take a shortcut? Easton will begin a No Lapse in Focus campaign, 18 month campaign. Typically, small accidents occur, backing into a piece of equipment. Every 25 near misses results into an accident. Culture of people does not like to report near misses, it is a slow change.
- Mr. Ebaugh mentioned that at the Greater Chesapeake Damage Prevention and Training Conference, David Miguel provided a presentation about ytefas. We do safety backwards, after the problem occurs, then we try to correct the issues, causing long lasting problems for everyone effected.
- Mr. Ebaugh reviewed the monthly damage statistics:
 - 84,665 tickets
 - 22 Members responded, 18%
 - 12 tickets reported
 - 22,316
 - 14 Members, 14%

3. Excavator Concerns

- None.

4. Facility Owner Concerns

- None.

5. General Locate Issues

- Easton Utilities employee, concerns with Verizon about the clearinghouse protocol. Verizon automatically clears the ticket prior to having feet on the ground. Dave Ostroski, Verizon, stated that the company policy is to clear this tickets remotely. It is the responsibility of the contractor to call in a discrepancy ticket. Verizon will save money by clearing a ticket remotely, a business decision, it costs utility owners / locators money for numerous mobilizations. Mr. Ebaugh suggested that once the excavator sees a clear ticket from Verizon, submit discrepancy ticket immediately. Mr. Ebaugh referenced a quote that Verizon provided, Verizon will not bill on a damage that has a clear ticket from their clearinghouse. After a discrepancy is filed, the process should work as follows, Verizon sends the discrepancy to Utiliquiest to field verify. It is causing consternation on behalf of Easton to try expedite a project for their customers. Mr. Crowley asked why this is happening, is it against law, Ms. Parks stated that in Maryland, the excavator is to say something if they see clear evidence, same as Delaware, and this is a loophole. Maryland Authority is awaiting anyone to submit a NPV for the utility not to make proper marks. W. Locco working for Verizon has the same situation occur. The group all agrees that this practice is not safe, and that we hope it can change in law. Mr. Cimo mentioned that if the obvious infrastructure clause is not removed, this behavior will continue. Everyone's reputation is smeared, if we tell the customer that a project will be complete in certain time, and it is not.
- Ron McIntyre, issue with Wilmington, water is marked up to the curb stop, everything beyond is considered private. He will not mark the area, or insert "Clear". Board directed to code the ticket as Clear and add in comments, facilities are not included within the project scope.

6. Public Awareness

- Sept. 7: Contractor breakfasts at DPL Conference Center, Newark, DE (63 attendees). Oct. 10, Georgetown, DE, CHEER Center (43 attendees).
- The SCOOP will be published at the end of December, 2017.
- Miss Utility will attend the Well Driller Seminar on December 1, 2017.

7. Committee Reports

- Locator Achievement Awards, information will go out in January 2018. Event to take place in April, Harrington Casino. Request that the applicants use integrity when submitting a locator.

8. Old Business

- None.

9. New Business

- Mr. Ebaugh mentioned the board election to occur in January, four (4) people are up for re-election. If anyone is interested in running, contact Jason Lyon.

- The next membership meeting (December 21, 2017) will be hosted by Artesian Water, 644 Churchmans Road, Newark, DE 19702. Breakfast will be served at 8:30 am, with the meeting to commence at 9:00 am.

Attendance:

Last Name	First Name	Title	Company	Phone Number	Email Address
Baker	Byron	Locator	Easton Utilities	410-822-6110	bbaker@eucmail.com
Baldasano	Mike	Proj. Manager	Parkside Utility	302-399-7553	michael.baldasano@parksideutil.com
Burns	Mike	Manager	Utiliquest	443-786-7994	mike.burns@utiliquest.com
Cardenosa	Jason	Damage Prevention	PHI	732-977-3550	jason.cardenosa@exeloncorp.com
Cimo	Eric	Treasurere USPCD	DelDOT	302-760-2642	eric.cimo@state.de.us
Crowley	Jim	Gas Manager	Easton Utilities	410-763-9492	jcrowley@eucmail.com
Ebaugh	Brad	Pre. USPCD	D.E.C.	302-349-3148	bebaugh@decoop.com
Fox	Kevin	Locator	Town of Smyrna	302-359-0633	kfox@smyrna.delaware.gov
Gersitz	Tony	Board Member	USPCD	302-424-2434	
Keyser	Steven	Line Supervisor	Chesapeake Utilities	302-538-8514	skeyser@chpk.com
Kozlowski	Brian	Cable Splicer	Delmarva Power	302-275-1776	briankoz_40@hotmail.com
Littleton	Dale		Sharp Energy		dlittleton@chpk.com
Lyon	Jason	VP USPCD	City of Dover	302-736-7025	jlyon@dover.de.us
McIntyre	Ron	Construction Insp.	City of Wilmington	302-545-5016	rmcintyre@wilmington.gov
Ostroski	David	Specialist	Verizon	302-537-6733	david.f.ostroski@verizon.com
Parks	Dora	Mgr, Client Rel.	One Call Concepts	410-782-2026	dora@missutility.net
Stack	Wendy	Manager	W. Locco	302-856-9626	w.stack@mchsl.com
Sverduk	Leroy	Systems Engineer	D.E.C.	302-632-8744	lsverduk@decoop.com
Thielmann	John	Safety	Sharp Energy	302-316-7000	jthielmann@chpk.com
Zhyzneuski	Henadz	Operations Manager	Utiliquest	908-309-3341	henadz.zhyzneuski@utiliquest.com

Upcoming Events:

December, 2017

Date	Venue	Address	Time
12.21.17	Artesian Water	644 Churchmans Rd., Newark DE 19702	8:30 am

January, 2018

Date	Venue	Address	Time
01.18.18	City of Dover – JW Pitts Center	10 Electric Avenue, Dover, DE 19904	8:30 am

*For additional meetings, please visit our website, www.missutilitydelmarva.com